

# SOFTWARE ASSURANCE

SMOOTH, SECURE AND UP TO DATE



NEC

SOFTWARE  
ASSURANCE



## CAREFREE IN EVERY STAGE OF THE LIFECYCLE

Software Assurance is NEC's software subscription and support programme, specially designed to complement your existing NEC software licences and systems. Software Assurance (SWA) entitles you to receive all available software updates/service packs and upgrades for an all-inclusive subscription fee. With Software Assurance you also have the peace of mind from knowing you have access to NEC technical experts through your NEC authorized representative, ensuring you get the best possible support throughout the lifetime of your investment.

NEC understands that your investments in communications technology are important. Communications are crucial to practically any organization today. They bring added value to your business and often help increase your bottom line.

To safeguard smooth operations, it is advisable to keep your NEC platforms and applications operating at the most recent levels. By keeping your systems and applications current, you protect your investment while providing your business with the latest communications tools to stay competitive in today's marketplace.



### AT A GLANCE

- > Protects your investment
- > Ensures software is always current
- > Access to support resources
- > Software lifecycle with free upgrades
- > Peace of mind
- > Simple budget planning

### Protect your Assets and Investments

With NEC's Software Assurance, you get the very most from your investment in NEC communications solutions by always staying current with the latest features and advancements.

SWA provides you with all security patches and major releases issued by NEC. As a result you can be assured that your investment will be protected, that your software deployments run smoothly, that your business remains efficient, and that you always have the peace of mind that your organization's communications solutions are stable, secure and up to date. The contract duration differs per product; for most products up to 5 years. Please check with your NEC representative.

### Leverage Functionality and Stay Current

With Software Assurance, you receive complete software support coverage for your NEC platform software and applications. NEC will notify your NEC authorized representative when new releases are available so that you can ensure your software is always kept up to date.

**Simplify Planning and Operations**

Because you renew your subscription to NEC’s Software Assurance annually, you can plan your software expenditures without the concern of unexpected upgrade costs. The fixed annual contract includes bug fixes, service packs, enhancements and new software releases (some new features may be protected by commercial licences which are not included). You’ll never have to worry about unforeseen software expenditures again!

**Access to the highest level of support expertise**

With Software Assurance the NEC authorized representative with whom you have a support contract receives access to NEC support services and resources. You can be assured of service continuity for your system to keep it working properly, while your internal IT staff can focus on other priorities. Quick resolution minimizes downtime and ensures that your system keeps running smoothly.

**SUPPORT AT EVERY STAGE OF THE LIFECYCLE**



**Planning**

Ensures access to latest software versions. Spreading payments reduces initial outlay and smooths budget planning.

**Deployment**

Reduces cost and complexity of deployment. Helps to evolve to a more secure, well-managed and cost effective network.

**Operation**

Maximize investments to create, manage, and drive business growth. Optimization enhances business performance.

**Maintenance**

Comprehensive support coverage from highly trained business partners backed by NEC’s Global Support and Development specialists.

**HOW DOES SOFTWARE ASSURANCE BENEFIT MY BUSINESS?**



**HELPS YOU TO STAY CURRENT**

New features are constantly being developed to address changing demands. Software Assurance ensures you are up to date with the latest software releases and enhancements.



**INCREASES PRODUCTIVITY**

With NEC technical support professionals assisting your NEC authorized representative, you receive fast, responsive access to support services and resources – maximizing uptime.



**BUDGET MORE EFFICIENTLY**

Software Assurance’s fixed annual contract allows you to plan your software expenditures in advance – alleviating the concern of unexpected maintenance or upgrade costs.



**PROTECTS YOUR INVESTMENT**

By keeping your systems and applications current, you provide your business with the latest communications tools to stay competitive in today’s marketplace.

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For further information please contact NEC EMEA or: